

IDS Form PTO/SB/08: Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known	
				Application Number	09/929,610
				Filing Date	August 13, 2001
				First Named Inventor	Ronald E. Sloan
				Art Unit	3693
				Examiner Name	Borlinghaus, Jason M.
Sheet	1	of	11	Attorney Docket Number	10761.0186-02

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No.	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code (if known)			
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Examiner Signature	/Jason Borlinghaus/ (03/28/2010)	Date Considered	
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				Examiner Name	Borlinghaus, Jason M.
Sheet	4	of	11	Attorney Docket Number	10761.0186-02

NON PATENT LITERATURE DOCUMENTS				
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/JMB/	90	International Patent Application No. PCT/US00/41850 (Publication No. WO 01/37187), Declaration of Non-Establishment of International Search Report Under PCT Article 17(2)(a); Date of Mailing: February 5, 2002.		
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	146	Office Action issued in U.S. Patent Application No. 09/520,940 - Examiner's Answer before the Board of Patent Appeals and Interferences; Date Mailed: March 21, 2006.		
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				First Named Inventor	Ronald E. Sloan
				Art Unit	3693
				Examiner Name	Borlinghaus, Jason M.
Sheet	8	of	11	Attorney Docket Number	10761.0186-02

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/JMB/	159	Office Action issued in U.S. Patent Application No. 09/520,943, Examiner's Answer Before the Board of Patent Appeals and Interferences; Date Mailed: September 26, 2006.		
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	161	Office Action issued in U.S. Patent Application No. 09/520,943; Date Mailed: January 6, 2009.		
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/JMB/	215	Office Action issued in U.S. Patent Application No. 09/930,786; Date Mailed: June 16, 2005.		
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¹ The search report for PCT/US02/25488 (WO 03/17040) cited, as an "X" document, on June 23, 2002, a press release, "Weblne Communications Unveils New Customer Interaction Software Suite for Enabling Interactive E-Commerce and Customer Service", Business Wire; New York; Apr 20, 1999, pages 1-3. It is suspected that the reference was mis-cited by the PCT search organization, because a press release of the same title and from the same source but of a different date (August 16, 1999, not April 20, 1999) was found. The August 16, 1999, press release is attached.

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